



# PRIVACY STATEMENT

Version as at 06/2023

V 1.01

Syannlab Solutions Pvt. Ltd. (hereinafter referred to as “Syannlab”, “we”, “us” or “our” in this Privacy Statement) is delighted that you are visiting our Website and that you have shown an interest in our company. The protection of your Personal Data is very important to us.

Using the information below, we want to inform you about the collection, processing, and disclosure of the Personal Data collected by us when you visit our Website at [www.syannlab.com](http://www.syannlab.com) and help you understand how you can control the use of your Personal Data. We are committed to protecting your privacy and the information you share while visiting our Website, we observe strict compliance of the applicable data privacy and security laws, including the Information Technology Act, 2000 and the Information Technology (Reasonable Security Practices and Procedures and Sensitive Personal Data or Information) Rules, 2011.

By using our Website, you consent to the collection, use, processing and disclosure of your Personal Data in accordance with this Privacy Statement. We have the right to amend, update, revise or change this Privacy Statement (or any part thereof) from time to time. If you do not agree to any part of this Privacy Statement, kindly cease accessing the Website.

## 1. Who is responsible for data processing and who can I contact?

Syannlab Solutions Pvt. Ltd. is responsible for collecting, processing, and retaining the Personal and other Data collected via our Website. Our contact details are as follows:

Syannlab Solutions Pvt. Ltd.  
No. 687, 1<sup>st</sup> Floor, 5<sup>th</sup> Block  
SMV Layout, Ullalu Upanagara  
Bengaluru – 560056  
Tel. +91 9591989760  
[info@syannlab.com](mailto:info@syannlab.com)  
[www.syannlab.com](http://www.syannlab.com)

Further information can be found in the legal notice ([Imprint](#)).

Should you have any questions or suggestions relating to this Privacy Statement or our data collection practices, please contact our corporate Data Protection Officer.

You can reach our corporate Data Protection Officer by sending an e-mail to [info@syannlab.com](mailto:info@syannlab.com) or a letter “for the attention of Data Protection Officer” to our postal address above or by calling via our phone number above. If you wish to make a complaint, you can contact our Grievance Redressal Officer at **above address**.

## 2. Processing of Personal Data when visiting our Website

Personal Data refers to data, whether true or not, about an individual who can be identified directly from that data; or indirectly from that data and other information to which an organisation has or is likely to have access (e.g.name, work address, function, title, e-mail address, phone/mobile number and account details) (collectively referred to as “Personal Data”).

When you browse our Website for information purposes (i.e. when you do not register an account or otherwise submit any information to us), we collect your usage data which is gathered by the web analysis services used by us, like Google Analytics, Zoho, etc.. You can find more information about this, in Points 5, 6, 7 and 8 below.

Apart from the use of our Website for purely information purposes, we offer different services which you can use if you are interested and for which you have the personal option to voluntarily disclose your Personal Data in order to utilise our services. More information can be found in the Points below.

## 3. Why We Collect Personal Data

- 3.1 We may use your Personal Data or information for any of the following purposes: – to enable us to customize or personalize your experience of our website and make recommendations based on your past experience;
- to enable you to access and use our website, associated applications and associated social media platforms;
  - to contact and communicate with you;

- for internal record keeping and administrative purposes;
- for analytics, market research and business development, including to operate and improve our website, associated applications and associated social media platforms;
- to run campaigns and/or offer additional benefits to you;
- for advertising and marketing, including to send you promotional information about our products and services and information about third parties that we consider may be of interest to you;
- to solicit your opinion or feedback on products and/or services provided;
- to manage your newsletter subscriptions; and
- to improve and enhance existing products and services
- to comply with our legal obligations and resolve any disputes that we may have.

#### **4. Disclosure of your Personal Data**

We may disclose your Personal Data or information to the following entities and third parties only to the extent the same is required for us to provide you services on our behalf and is permitted under the applicable laws.

4.1 Affiliates Syannlab and its family of companies.

4.2 Business Partners

We also may disclose your information to entities that provide services for or on behalf of us, such as companies that run service centres, maintain this Website, to perform data integrity checks, to provide website optimisation services, to deliver advertisements on this Website, to send mail or email, and/or to provide customer service. These entities are limited in their ability to use your information for purposes other than providing services for us and are required by contract to use any information we share with them only to perform services for us or on our behalf and to protect the confidentiality and security of your Personal Data or information.

4.3 Other Parties  
There may be instances when we disclose your information to other parties:

- to comply with the law or respond to compulsory legal process (e.g. court orders or enforcement authorities);
- to verify or enforce compliance with the policies governing our services;
- to protect our rights and property or any of our respective affiliates, business partners, or customers; – as part of a merger or transfer, or in the event of a bankruptcy; and – when you consent to or request such sharing.

When we disclose your Personal Data to our affiliates, business partners, and other parties, this will mean that your Personal Data may be transferred to countries outside India, which have no comparable level of data protection so that an appropriate protection level is not guaranteed.

Please contact our Data Protection Officer if you would like more information on this topic.

Please note that particularly in the case of transmission to the USA there is a risk that your data may be processed by US authorities for control and monitoring purposes and you may not be entitled to any legal remedies.

#### **5. Use of Cookies**

Cookies are required to use the Syannlab website. A cookie is a small file that can be stored on your computer when you visit a website. Every time you load our website, your browser checks if a cookie associated with our website exists (i.e. contains the name of our website). If it does, your browser sends the information saved in this cookie back to our website. This allows our website to recognize that it had already been opened in this browser before, and some of the displayed content may vary based on this information.

Cookies are generally stored in order to optimize and personalize page design, offer users additional features, increase loading speed, and for statistical purposes. With the use of cookies, we furthermore can offer you products and services that we think may be of interest to you. You can block or delete the cookies from this site. However, this action can prevent some of the website features from working properly.

Please note: None of the cookies used on our website collect information that can be used to identify you personally.

You can block or delete cookies in the browser settings. In order to manage cookies, most browsers allow you to accept or reject all cookies, or to accept only specific types of cookies. You can also adjust your settings so you will be asked every time a website wants to store a cookie. The ways in which you can specifically manage and delete cookies depend on your particular browser. Every browser differs in this respect. To find out, you can simply

use the integrated help function in your browser. Alternatively, you can find additional information regarding various browsers here. [Internet Explorer](#)

[Edge](#)

[Firefox](#)

[Safari](#)

[Google Chrome](#)

We use the following types of cookies, whose scope and operating principle are explained below:

- transient cookies (see 5.1)
- persistent cookies (see 5.2)

#### 5.1 Transient cookies

Transient cookies are automatically deleted when you close the browser. They include, in particular, session cookies. They save a session ID which can be used to assign different queries from your browser to the joint session. As a result, your computer can be recognized when you return to our website. The session cookies are deleted when you log out or close the browser.

#### 5.2 Persistent cookies

Persistent cookies are automatically deleted after a specified time which may vary depending on the cookie. You can delete the cookies in the security settings of your browser at any time.

You can configure your browser setting according to your wishes and refuse the acceptance of third-party cookies or all cookies. Click on the 'HELP' feature in your browser if you want to find out more about this. Please note that you may not be able to use all features on the Website if you block or delete cookies.

We use cookies in order to be able to identify you for subsequent visits if you have an account with us. Otherwise, you have to log in each time you visit our Website.

The flash cookies used are not collected by your browser, but by your flash plug-in. We also use HTML5 storage objects that are placed on your end device. These objects store the necessary data irrespective of the browser used by you and have no automatic expiration date. If you do not want to allow the processing of flash cookies, you have to install a corresponding add-on, e.g. BetterPrivacy for Mozilla Firefox or the Adobe Flash Killer Cookie for Google Chrome. You can prevent the use of HTML5 storage objects by setting your browser to privacy mode. We also recommend you manually delete your cookies and the browser history on a regular basis. 5.3 Cookie Details

We use the following cookies on our website:

Name	Description/Purpose	Runtime	Cookie Type
<b>_gat_ldi</b> (Google Analytics)	<b>Statistics</b> Is used to limit the demand rate.	Session	Analytical & Comfort
<b>_gat</b> (Google Analytics)	<b>Statistics</b> Is used by Google Analytics to limit the demand rate.	Session	Analytical & Comfort
<b>_ga</b> (Google Analytics)	<b>Statistics</b> This cookie collects anonymous information on how users use this website for the purpose of analysis.	2 years	Analytical & Comfort
<b>_gid</b> (Google Analytics)	<b>Statistics</b> Registers a unique ID that is used to generate statistical data on how the visitor uses the website.	Session	Analytical & Comfort
<b>PREF</b> (YouTube)	<b>Statistics</b> Unique ID that Google uses for statistics purposes in order to survey the usage of visitors on different websites.	2 years	Analytical & Comfort

<b>VISITOR_INFO1_LIVE</b> (YouTube)	<b>Settings</b> Tries to determine the necessary bandwidth for the embedded YouTube video.	8 months	Analytical & Comfort
<b>GPS</b> (YouTube)	<b>Tracking</b> Registers a unique ID on mobile devices in order to allow geo-based GPS tracking.	Session	Analytical & Comfort
<b>YSC</b> (YouTube)	<b>Statistics</b> Is used by YouTube in order to track settings for the embedded YouTube video when this is played.	Session	Analytical & Comfort
<b>session</b> (Syannlab Webshop)	Is used by the webshop to identify a session	1 day	Necessary
<b>auth_token</b> (Syannlab Webshop)	Is used by the webshop to identify a session	1 day	Necessary
<b>auth_uid</b> (Syannlab Webshop)	Is used by the webshop to identify a session	1 day	Necessary
<b>external_access</b> (Syannlab eshop)	Is used by the webshop to identify a session	1 day	Necessary
<b>last_cart_count</b> (Syannlab eshop)	Used by the webshop to cache the number of products in the shopping cart	6 months	Necessary
<b>mySyannlab</b> (Syannlab eshop)	Used by the My Syannlab portal to identify a session	1 month	Necessary
<b>IDE</b> (Google)	Used by Google DoubleClick to register and report the user's actions on the website after viewing or clicking on one of the provider's ads with the purpose of measuring the effectiveness of an advertisement and displaying targeted advertising to the user.	1 year	Analytical & Comfort
<b>__cfuid</b> (Cloudflare)	Is used by Cloudflare to limit demand rate.	Session	Necessary
<b>fbp</b> (Facebook)	Is used by Facebook for remarketing purposes.	2 months	Analytical & Comfort

#### Necessary Cookies

These cookies are necessary for the operation of the site. They help to make the website usable and enable security-relevant functionalities. Without these cookies the website cannot function properly.

#### Analytical & Comfort Cookies

These cookies provide us with information about which areas of our website are used. For this purpose we collect statistical data without personal reference. They allow us to continuously develop, to adapt the contents to your needs and to use networks for the targeted promotion of our products.

They furthermore enable us to display your personalized content according to your interests and make the site easier to use.

We support you by saving your settings.

You can opt-in HubSpot cookies in the cookie banner. Please refer to 7. and 8. below on how to opt-out other cookies.

## 6. Online marketing and digital communication with Zoho

In order to provide services to you, optimize your experience, and improve our products, services and your experience of the same, we use the Zoho marketing automation software company for our website [www.syannlab.com](http://www.syannlab.com),

Furthermore, we use the tool for analytical purposes of our web offer to optimize it and to offer you the best possible and user-friendly service. Zoho may also store cookies on your computer to analyse your experience and use of our website and generate logfiles.

Your personal data which you provide, e.g. when using our contact form, live chat or download form, are stored on the servers of our software and hosting partner ZOho located in India.

Please note that particularly in the case of transmission to the India there is a risk that your data may be processed by Indian authorities for control and monitoring purposes and you may not be entitled to any legal remedies.

Zoho is bound by agreement to protect your Personal Data and to use your Personal Data strictly only for the purpose of providing the required service to us. More information on the cookies used by HubSpot can be found under 6 above and [here](#).

### 6.1 Forms on landing pages and newsletter marketing

Our product-specific landing pages include forms which you can use for fast electronic contacting or for downloading brochures/white papers. Our legitimate interest in processing your data, is to communicate with you and to answer your inquiries in a fast way. If you provide us with your personal data using the contact form, these data are always disclosed on an explicitly voluntary basis.

The following data can be collected on a mandatory basis, when using the contact form, download form or the live-chat box:

- Your first and last name, e-mail address, phone number, title (Mr./ Mrs.), job function, industry, company and country can be mandatory items to process your request and send you an answer.

Technical data collected: - IP address, Time of subscription and webform used for the subscription.

Your personal data will not be passed on to any unauthorized third parties. The data is stored in our marketing automation tool zoho. Every newsletter contains an unsubscribe link. Furthermore, you can always send an e-mail to [info@Syannlab.com](mailto:info@Syannlab.com) and inform us to withdraw your consent to the processing of your data, or to make any changes/corrections thereto.

### 6.2 Blog and updates

You can register for a blog update with your e-mail address. This means that we send you e-mails with your preferred receiving frequency each month with posts from [www.syannlab.com/blog.html](http://www.syannlab.com/blog.html).

If you provide us with your personal data by subscribing to the blog update, these data are always disclosed on an explicitly voluntary basis. You always have the option to withdraw your consent to the processing of your data or to make any changes/corrections via e-mail to us [info@Syannlab.com](mailto:info@Syannlab.com).

### 6.3 Newsletters

To keep you up to date about our company and products, we offer newsletters on different topics:

- Service E-Mails
- Industry News
- Syannlab News (Company/ Marketing/ Application/ Products)
- Innovating Automation News
- Sales and Offer Emails
- Blog News

Only your e-mail address is required for sending the newsletters. The disclosure of other, separately marked data is voluntary and is used to be able to address you personally.

You may revoke your consent at any time. This can be done by clicking on the link in every newsletter e-mail or sending an e-mail to [info@Syannlab.com](mailto:info@Syannlab.com)

For sending the newsletter we make use of zoho, who has been bound by us to comply with the data protection laws. Our e-mail newsletters may contain links which lead you to special Syannlab websites. In this way we can measure the effectiveness of marketing initiatives. The newsletters may also contain links to third-party websites. After you unsubscribe, we shall block your data given in this context so that you no longer receive any newsletters from us in the future.

### 6.4 Live Chat



If you want to receive direct information or help on our products, services, or other information about Syannlab, you have the option to contact us directly and quickly via the Chat feature on our Website (at certain times). To take part in the live chat, we require your name, e-mail address and job function. If you share other Personal Data with us during the live chat, this information is provided on a voluntary basis.

#### 6.5 Analytical data and reporting

Using Zoho we can carry out the following analytical collections and evaluations, among other things:

- Activity on our web pages and our blog
- Number of page views and dwelling time of website visitor
- Click path of the respective visitor
- Downloads of files provided via the website
- Visits to landing pages – Opening rates of e-mails from newsletters and campaigns

By using the website or blog you declare your consent to the collection of analytical data. You can always unsubscribe from the HubSpot tracking using the opt-out button in the cookie message.

### 7. Use of Google Analytics

In order to be able to analyse and regularly improve the usage of our Website we use Google Analytics . Google Analytics is a web analysis service by Google Inc. (Google), which uses cookies. The information generated by the cookie about your usage of this Website is generally transferred to a Google server in the USA and stored there. Google shall use this information on behalf of us in order to evaluate your usage of the Website, compile reports about the Website activities, and to provide further services to the Website operator associated with the Website and Internet usage. More information on this can be found at following links:

Terms of Use: [www.google.com/analytics/terms/gb.html](http://www.google.com/analytics/terms/gb.html).

Overview of data protection: [www.google.com/intl/de/analytics/learn/privacy.html](http://www.google.com/intl/de/analytics/learn/privacy.html) .

Privacy statement: [www.google.in /intl/gb/policies/privacy.](http://www.google.in /intl/gb/policies/privacy.)]

#### 7.1 Google Tag Manager

Google Tag Manager is a solution with which we can manage website tags via a single interface (and, e.g., integrate Google Analytics, as well as other Google Marketing services, in our online offer). The Tag Manager itself (which implements the tags) does not process any Personal Data of the users. Refer to the following information on Google services with regard to the processing of Personal Data of the users. Usage Guidelines : [www.google.com/intl/de/tagmanager/use-policy.html](http://www.google.com/intl/de/tagmanager/use-policy.html).

#### 7.2 Google Universal Analytics

We use Google Analytics in the form of “Universal Analytics”. “Universal Analytics” describes a procedure of Google Analytics where the user analysis is effected on the basis of a pseudonym user ID and thus a pseudonymous user profile is created with information from the usage of different devices (commonly known as “Cross Device Tracking”).

### 8. Other features and offers of our Website

Apart from using our Website for purely informative purposes, we also offer different services that you can use if you are interested. For this purpose, you generally have to provide Personal Data which we use to provide the respective service and for which the principles of data processing apply.

Sometimes we use external service providers to operate our Website and the associated processes. We concluded a contract on the processing in accordance with instructions with the processors, which ensures that your Personal Data is processed for a specific purpose and not disclosed further.

If your data has to be processed by a provider in a country without corresponding data protection law, the processing is protected by written contracts ensuring that the parties with whom we shall be sharing your Personal Data or information shall maintain the same or greater level of data protection and security as adhered by us.

Our Website also uses features of other service providers. You are redirected to the actual website of the service provider for their use. You are informed accordingly before the redirect. You can view the respective privacy statements on the websites of the service providers.

As the offers of these service providers are made under their own name and for their own purposes, Syannlab is unable to influence these offers or assume responsibility for the respective offers.

#### 8.1 Use of our Online Shop



When you use our online shop, we process your data within the scope of the order process. For the processing of the contracts necessary mandatory details are marked separately, other information is voluntary.

We have involved other service providers for the payment processing. Your bank details are transferred to the responsible bank or credit institution, as well as the authorized payment service provider. Further information about the privacy statement of our payment provider can be found at the following link: <https://www.syannlab.com>.

You can voluntarily create a customer account via which we can save your data for further purchases. When creating an account, the data specified by you is saved until further notice. You can always delete your data that we are not under a legal obligation to store in the customer area.

The ordering process is encrypted using SSL technology to prevent unauthorized access by third parties to your personal data, particularly bank details.

After the checkout we conduct an anonymous survey. This can be completed on a voluntary basis. No personal data is stored or passed on. This survey includes a satisfaction rating and a comments section. The aim is to further develop the online shop and improve customer satisfaction.

## 8.2 Integration of YouTube videos

We use embedded videos by YouTube in our online offer, which are stored on [www.youtube.com](http://www.youtube.com) and can be played directly from our Website. YouTube may collect, store, and process such information as per its Privacy Policy, which can be found at ([www.google.in/intl/en/policies/privacy](http://www.google.in/intl/en/policies/privacy)).

When the embedded video is called up a connection is established with the servers of the provider YouTube in the USA and certain information is sent to the provider, even if you are not logged in. We are not informed of the nature and extent of the data collected by YouTube and have no influence on its usage. This service can pass on collected data to another country. Please note that this service can transfer data outside India and to a country that does not offer an appropriate level of data protection. If the data is transferred to the USA, there is a risk that your data may be processed by US authorities for control and monitoring purposes and you are not entitled to any legal remedies.

## 8.3 Integration of Google Maps

We use Google Maps on this Website. This means that we display interactive maps directly in the Website and facilitate the convenient use of the map function. When you visit the Website, Google is informed that you called up the corresponding subpage from our Website. Google may collect, store, and process this information as per its Privacy Policy, which can be found at ([www.google.in/intl/en/policies/privacy](http://www.google.in/intl/en/policies/privacy)). The processed data may include in particular IP addresses and location data, which are not collected without your consent (by corresponding device settings). In order to make it possible to display certain fonts on our website, a connection to the Google server in the USA is established when our website is called up. If you call up Google Maps, Google stores a cookie on your end device via your Internet browser. In order to display our location and compile directions, your user settings and data are processed. We cannot rule out that Google uses servers in the USA.

## 8.4 Use of social media icons

We have configured social media icons on our Website. You can reach the following social media platforms with a simple mouse click: Facebook, YouTube, Twitter and LinkedIn. When you visit our Website, in principle no Personal Data is forwarded to the providers. You can recognize the providers of the platforms by the logo. We give you the option to reach their website directly via the icon in Syannlab posts.

By clicking on the icon we give you the option of obtaining information from Syannlab on the respective platform. Below you can find the addresses of the social media platforms where you can view their privacy statements.

- Facebook Inc., 1601 S California Ave, Palo Alto, California 94304, USA; [www.facebook.com/policy.php](http://www.facebook.com/policy.php). Facebook is subject to the EU-US Privacy Shield, [www.privacyshield.gov/EU-USFramework](http://www.privacyshield.gov/EU-USFramework).
- YouTube LLC, 901 Cherry Ave., San Bruno, CA 94066 USA, [policies.google.com/privacy?hl=en](http://policies.google.com/privacy?hl=en), Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA,
- Twitter, Inc., 1355 Market St, Suite 900, San Francisco, California 94103, USA; [twitter.com/privacy](http://twitter.com/privacy). Twitter is subject to the EU-US Privacy Shield, [www.privacyshield.gov/EU-US-Framework](http://www.privacyshield.gov/EU-US-Framework).

- LinkedIn Corporation, 2029 Stierlin Court, Mountain View, California 94043, USA; [www.linkedin.com/legal/privacypolicy](http://www.linkedin.com/legal/privacypolicy). LinkedIn is subject to the EU-US Privacy Shield, [www.privacyshield.gov/EU-US-Framework](http://www.privacyshield.gov/EU-US-Framework).

## 8.5 CAD drawings/3D models

On our Website we offer you the option of downloading CAD drawings/3D models. To this end, we utilize the service of the external provider CADENAS GmbH, to whose website you are redirected. The Personal Data that you disclose on this occasion is further processed by us.

## 8.6 Syannlab Configurator

On our website we have implemented services of Opticon Sensoren GmbH, Siemensstr. 18, 63303 Dreieich, for configurable product display.

When using the configurations, your IP address is forwarded to syannlab for technically necessary reasons in accordance with Art. 6 Para. There is no use of data by the syannlab nor is there any evaluation or combination of personal data. No data storage takes place. We have concluded an order processing contract with syannlab.

## 8.7 Career portal

Our Website informs you about vacancies in Syannlab. If you share any Personal Data with us, this information is provided on a voluntary basis.

We shall delete the data generated in conjunction with this after the storage is no longer required and no legal retention periods prevent the deletion.

## 8.8 Contact function

On our Website there is a contact us function. If you share with us with any Personal Data such as your contact details, this information is provided on a voluntary basis.

We shall delete the data generated in conjunction with this after the storage is no longer required and no legal retention periods prevent the deletion.

## 8.9 Links to other Websites

Our web pages may contain hyperlinks to other websites which are not operated by us. We do not monitor these websites and do not assume any responsibility for their contents nor their treatment of personal data.

## 9. Use of retargeting tools

We use retargeting technology on our Website. We use retargeting in order to categorize website visitors into user groups.

### 9.1 Facebook retargeting

We use retargeting of the social network Facebook, 1601 South California Avenue, Palo Alto, CA 94304, USA so that we can use relevant news and ads on Facebook – and in order to measure our marketing success. We have installed the Facebook pixel on our sites – and thus the retargeting/remarketing tool. When you visit our Website and accept marketing cookies, Facebook may receive, process and store information that you visited our page with your IP address. You can learn more about how Facebook uses, processes and stores your data at ([www.facebook.com/about/privacy/](http://www.facebook.com/about/privacy/)).

### 9.2 Google Adwords Conversion

We use Google Adwords in order to draw attention to our attractive offers using ads (commonly known as Google Adwords) on external websites. If you reach our Website from a Google ad, a cookie is stored by Google Adwords on your PC. Google Adwords may collect, process and store your data. You can find more information with respect to how Google collects, processes, and stores your data and how you can prevent that at ([www.google.com/intl/en/policies/privacy](http://www.google.com/intl/en/policies/privacy) and [services.google.com/sitestats/en.html](http://services.google.com/sitestats/en.html)).

## 10. Matomo

We use the open source software tool Matomo on our website to analyze the surfing behavior of our users.

Matomo creates usage profiles based on pseudonyms. For this purpose, permanent cookies are stored on your terminal device and read by us. In this way, we are able to recognize and count returning visitors. We also use the heatmap & session recording modules. Matomo's heatmap service shows us the areas of our website where the mouse is most often moved or clicked. The session recording service records individual user sessions. We can replay recorded sessions and thus analyze the use of our website.

Data entered in forms is not recorded and is not visible at any time. Your IP address is anonymized immediately after processing and before it is stored.





You can configure your browser settings according to your wishes and refuse the acceptance of such cookie. If you have given your consent via our banner. You can revoke your consent at any time.

For more information on Matomo's terms of use and data protection regulations, please visit: <https://matomo.org/privacy/>

#### **11. Privacy of children**

We do not knowingly collect any Personal Information from children under the age of 18. If you are under the age of 18, please do not submit any Personal Information through our Website or Service. We encourage parents and legal guardians to monitor their children's Internet usage and to help enforce this Policy by instructing their children never to provide Personal Information through our Website or Service without their permission.

If you have reason to believe that a child under the age of 18 has provided Personal Information to us through our Website or Service, please contact us. You must also be old enough to consent to the processing of your Personal Information in your country (in some countries we may allow your parent or guardian to do so on your behalf).

#### **12. Duration of storage**

We shall only store your Personal Data for as long as is required for the intended purpose of data collection, or as required by law to which we are subject.

#### **13. Objection to processing of your data or revocation of consent**

You may revoke your consent for the processing of your data at any time for future effect by sending your notice of revocation to [DP.APAC@Syannlab.com](mailto:DP.APAC@Syannlab.com). Please note that we may be legally bound to continue to store the data despite receipt of the objection or cancellation.

You can, of course, object to the processing of your personal data for advertising purposes at any time.

#### **14. Changes to the Privacy Statement**

Due to the dynamic nature of the Internet offer and possible legislative amendments, it may be necessary to adapt our Privacy Statement from time to time. Therefore, you should always take note of the current version of our Privacy Statement. Your continued use of our Website or services after we make any modifications to the Privacy Statement constitutes your acknowledgement of the modifications and your consent to abide and be bound by the modified Privacy Statement.

#### **15. Governing Law**

This Privacy Statement shall be governed by the laws of India. Further, it is irrevocably and unconditionally agreed that the Courts in India shall have exclusive jurisdiction in relation to any claims, disputes or proceedings relating thereto.

Syannlab Automation India Pvt. Ltd.

No. 687, 1<sup>st</sup> Floor, 5<sup>th</sup> Block

SMV Layout, Ullalu Upanagara

Bengaluru – 560056

Tel. +91 9591989760

[info@syannlab.com](mailto:info@syannlab.com)

[www.syannlab.com](http://www.syannlab.com)